

- **Author:** Roger Mendonca, Chief Operating Officer & Deputy Chief Executive
- **Board Meeting:** 15 May 2012
- **Paper Reference:** 2012-04-08-01
- **Advice:** To **endorse** the report

### 1. Health & Safety

1.1 There have been no issues to report since the last Board meeting.

### 2. Planning Transfer

2.1 WNDC's remaining planning powers were transferred back to our local authority partners on 31 March 2012. All information on outstanding and completed applications has been passed to the relevant local authority.

#### Transparency / Freedom of Information Requests

2.2 We continue to publish spend over £500 on our website and on [www.data.gov.uk](http://www.data.gov.uk). Updated senior staff pay and a staff structure as of 30 September 2011 have also been published.

2.3 We have had 2 Freedom of Information requests and 1 Environment Information Regulations request since the last Board meeting. These requests relate to specific planning applications which have now transferred to the local authorities and have been responded to accordingly.

#### Complaints, compliments and comments

2.4 Feedback from members of the public, whether in the form of complaints, compliments or comments, is a key mechanism for driving continuous improvement within the Corporation, as it provides an external view on the effectiveness of our procedures and how well they are being implemented. Further details on our policy can be found at <http://www.wndc.org.uk/wp-content/uploads/2010/08/Making-complaints-comments-compliments.pdf>

2.5 One complaint has been received since the last meeting. The issues raised relate to a planning application determined by WNDC. As part of the transfer of planning powers, the responsibility for managing any challenges to planning decisions rests

with the relevant local authority. As such, WNDC is working with NBC to resolve the concerns raised by the complainant.

2.6 We have had one compliment since the last meeting. This was about the way the transfer of planning applications was handled.

### **3. David Dickinson**

3.1 It is with great sadness that I report that former Board member David Dickinson passed away in April. David was an extremely active Board member. He chaired the Programme and Delivery Committee and sat on each of the Corporation's Planning Committees, the Audit & Risk Committee and the Daventry Regeneration Partnership Board.